

◇◆Introduction of the speaker on Open Technical Forum 2022-1(GIS FORUM TOKYO 123)◆◇

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Mr. Jun Yoshihara

Executive officer

Director of Customer Service Center

Saison Information Systems Co., Ltd.

【TOGAF® 9 Certified / ArchiMate® 3 Certified】

Biography:

1997- DDI Tokyo Pocket Telephone Co., Ltd. (currently SOFTBANK CORP.)
Cope with inquiries from customer at customer service department,
Engaged in the planning / development / introduction of CRM system.

2010- Mixi Corporation

Launched a new center, engaged in a site surveillance work.

2011- Saison Information Systems Co., Ltd.

2014- HULFT Customer Service Department, Quality Management Division,
Manager

2015- HULFT Customer Service Department, Deputy Director

2017- HULFT Customer Service Department, Director

2021- Customer Service Center, Director, Executive officer (current position)