

◆◆Introduction of the panelist on[Open Summit 2023]-[GIS FORUM TOKYO 128]◆◆

2023/5/18(THU)



Mr. Jun Yoshihara

Executive officer

Director of Customer Success Division

Saison Information Systems Co., Ltd.

【TOGAF® 9 Certified / ArchiMate® 3 Certified】

Biography:

1997- DDI Tokyo Pocket Telephone Co., Ltd. (currently SOFTBANK CORP.)

Cope with inquiries from customer at customer service department,

Engaged in the planning / development / introduction of CRM system.

2010- Mixi Corporation

Launched a new center, engaged in a site surveillance work.

2011- Saison Information Systems Co., Ltd.

2014- HULFT Customer Service Department, Quality Management Division,
Manager

2015- HULFT Customer Service Department, Deputy Director

2017- HULFT Customer Service Department, Director

2021- Customer Service Center, Director, Executive officer

2023- Customer Success Division, Director, Executive officer (current position)